

FREQUENTLY ASKED QUESTIONS: Swingate Car Park Closure

Swingate car park will be closed from Monday 7 October 2024 to facilitate the development of the neighbouring Swingate House site. Below you can find out more about this closure.

Q: How long will the car park be closed for?

A: Swingate Car Park will be closed for the duration of the build, from Monday 7 October 2024, with works expected to take at least two years to complete. The car park will be used as a site compound during the development and its full closure allows works to proceed safely.

Q: What happens if I don't move my vehicle before the car park closes?

A: Any vehicles not removed by midnight on Sunday 6 October 2024 will be moved by the local authority and the owners contacted.

Q: How many spaces will be lost during the build?

A: There are 100 spaces in Swingate Car Park. Other car parks in the town have capacity to replace these unavailable spaces.

Q: Where should I park?

A: There is alternative parking provision within the town, including St George's Way Multi-Storey Car Park (SG1 1EP).

A full list of alternative car parks is available on the Stevenage Borough Council website: [Find a Car Park \(stevenage.gov.uk\)](https://www.stevenage.gov.uk).

Q: Where will I park if I am visiting the gym or theatre?

A: The council is working with Everyone Active and the Gordon Craig Theatre on alternative parking options for users of the gym and theatre. There is sufficient capacity within the town centre car parks, including St George's Way Multi-Storey Car Park.

Users of the gym are able to park in Westgate Car Park and validate their parking at the gym.

Q: Will this parking cost more?

A: St George's Way Multi-Storey Car Park costs £6.50 for parking over 5 hours. This is the same cost as parking at the Swingate car park on Monday to Friday between 8:30am and 6pm.

Details on car parking charges can be found on the Stevenage Borough Council website: [Find a Car Park \(stevenage.gov.uk\)](https://www.stevenage.gov.uk).

Q: What alternative parking arrangements are being made for local residents with permits?

A: We have contacted residents directly to offer alternative provision for local season ticket holders.

Q: What about blue badge parking?

A: Swingate Car Park currently doesn't have any blue badge spaces. The Stevenage Borough Council website details where blue badge parking can be found within the town centre: [Find a Car Park \(stevenage.gov.uk\)](http://www.stevenage.gov.uk). In addition, the Council have increased the number of disabled bays in the Westgate Car Park by six (now 16 in total).

Q: Are the alternative car parks safe?

A: Our car parks are Park Mark accredited. This means they're of a good standard and helps us to ensure that everyone using these facilities realises that they can leave their vehicles with the confidence that they will be safe and secure until they return. Find out more on the [Park Mark website \(opens in new window\)](#).

Q: Is the route back to the recommended car parks safe at night?

A: The routes from the existing car park to the recommended alternative car parking is well lit. There is CCTV in St George's Way Multi-Storey car park, including in all of the stairwells.

Q: Are the car parks accessible 24/7?

A: Yes, cars can enter and exit 24 hours a day.

Q: Do the lifts work 24/7?

A: The lifts in St George's Way Multi-Storey Car Park are operational until circa 23:00.