## Our Co-operative Council

## A Future town Future council

## **Our ambitions**

Housing Development	Town Centre Regeneration	Connected to our Customers	Co-operative Neighbourhood Management	Excellent Council Homes
Increase the number of social & affordable homes in Stevenage.	Create a vibrant town centre where people want to live, work and play.	Improve the accessibility of our services and the customer experience.	Work with our communities to improve our neighbourhoods.	Provide high- quality homes to our tenants and leaseholders.
Our outcomes				
Build 300 new council homes by 2020/2021. Increase the number of homes in the town.	Develop a new vibrant town centre with quality shopping, office and leisure facilities. Build new homes in the town centre. Create a hub for public services in the town centre. Make Stevenage a destination of choice.	Increase customer satisfaction with council services. Make our services available online. Provide excellent customer service.	Better understand our communities' needs and priorities. Invest in and improve our neighbourhoods. Work with our residents to design and deliver services.	Work with our tenants to improve the quality of our council homes. Develop a better housing service for older people. Provide a high quality council housing repairs service.
We will: Work co-operatively with our residents to deliver our promises				
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Straightforward

One team

Be a financially resilient Council with enough resource to deliver our priorities

> Become a smart Council with

improved performance

Commu<sup>nity Le</sup> Have stronger partnerships with key agencies to deliver our priorities

Have the right people,

skills and knowledge



Responsiv